

PO Box 9020 • Olympia, Washington 98507-9020

February 27, 2008

Mr. Jaspreet Singh Staff Attorney ICHRA Post Office Box 7203 New York, New York 10116

Dear Mr. Singh:

Thank you for your letter to Director Liz Luce regarding Mr. Salwinder Singh Atwal's experience at the Auburn driver licensing office on January 11, 2008. I have been asked to respond on the Director's behalf.

We agree with you that Mr. Atwal's face is not covered or obscured by his turban. We would like to offer Mr. Atwal a new license at no charge, and we will remove the comment "Not Valid for Identification." Please have Mr. Atwal return to any driver licensing office and present this letter to the Licensing Services Representative.

In researching Mr. Atwal's experience, we found the language in our employee procedure manual may have confused our staff. We are taking this opportunity to clarify the language in the employee manual to avoid a similar incident in the future.

I apologize for any inconvenience this may have caused for Mr. Atwal. Thank you for taking the time to share your concerns and experience. If you have further questions or concerns, please contact District Manager Wanda Redding at (360) 459-6755 or by email at WRedding@dol.wa.gov.

Sincerely,

Mykel D. Gable Assistant Director

Driver Services

MG: ke

cc: Liz Luce, Director

Kathy Eberle, Administrator

Wanda Redding, District Manager